

Business Class Phone

The elements of business.™

VOICE SERVICE To Fit Your Business

As a business owner, you need one provider who can reliably deliver all of the powerful communications solutions necessary to compete in today's market. Time Warner Cable's Business Class Phone allows you to receive your data, voice, security and video services from one single provider.

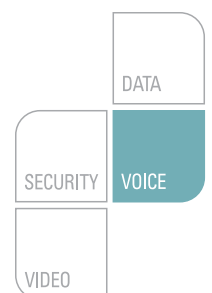
Our robust multi-line service includes unlimited local, intrastate and long-distance calling within the United States, Canada, Puerto Rico, U.S. Virgin Islands, Guam and Saipan—all delivered over our secure, reliable network at a convenient, flat monthly rate, with no unadvertised, annoying fees.

Business Class Phone requires no investment in new equipment, and you can keep your existing telephone numbers. We allow you to control every aspect of your business by configuring each line independently in order to meet your specific feature and call restriction requirements. And important business-oriented features like hunting, inbound and outbound call restrictions, non-verified account codes and three-way call transfer are included at no additional cost.

All this, in addition to the local, dedicated support we provide to all of our business customers, makes Time Warner Cable Business Class Phone an ideal choice for your voice communications needs.

Time Warner Cable Business Class offers a comprehensive suite of data, voice, security and video communications solutions. Contact your local Time Warner Cable office for a consultation on how to best meet your business communications requirements.

- > **Simplicity**
One provider for all of your communication services means you pay only one bill, simplifying administration.
- > **Reliability**
Private, secure and reliable network resulting in high-quality transmissions.
- > **Customer Support**
Local, dedicated customer support representatives are available any time of day.
- > **Important Business Features**
Hunting, Three-Way Call Transfer, Non-Verified Account Codes and Inbound and Outbound Call Restrictions are available at no additional cost.
- > **Compatibility**
Works with industry-standard faxes, security systems, key systems and point-of-sale machines.





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Benefits

- > No need to monitor long distance usage. Call anytime, anywhere within the United States, Canada, Puerto Rico, U.S. Virgin Islands, Guam and Saipan for a flat monthly fee
- > Competitive international calling rates
- > Discounts offered for bundling of services
- > Keep current telephone numbers and existing telephone equipment
- > Crystal-clear digital connections for all voice communications
- > One invoice for all Time Warner Cable services
- > Local, dedicated customer support

Features

- > **Call Forward/Cancel Call Forward** allows all calls to be forwarded to/restored from a specified telephone number
- > **Call Waiting** alerts the user to another incoming call with a special tone
- > **Caller ID** displays the name and telephone number of the calling party
- > **Call Waiting ID** displays the name and telephone number of the incoming call, while a call is in progress
- > **Caller ID Blocking/Unblocking** blocks/restores the delivery of the subscriber's name and number when a call is placed
- > **Hunting** allows sharing of a group of lines by many individuals for incoming calls.
- > **Business Voicemail[†]** is an optional, powerful voice messaging feature
- > **Additional Charges Block** blocks various call types that generate additional charges (e.g., 411)
- > **Anonymous Call Reject** blocks unwanted calls from callers who restrict sending caller ID information
- > **Block Inbound Calls** places restrictions on receiving inbound calls. Line will allow outbound calls only
- > **Block Outbound Calls** places restrictions on making outbound calls. Line will allow inbound calls only
- > **Inbound/Outbound Call Restriction Options** allows a customer to restrict certain types of inbound and/or outbound calls on a per-line basis
- > **Speed Dial** allows for one-digit dialing to frequently dialed numbers
- > **Non-Verified Account Codes** allows customers to assign codes to charge calls to user projects, departments, or other special accounts
- > **Three-Way Call Transfer** allows a user to add a third party to an existing two-party call. Call originator can hang up and the remaining two parties can continue the call
- > **Enhanced 911** automatically provides name, telephone number and address to 911 emergency dispatchers
- > **Operator Assistance*** provides specialized assistance in placing calls or call interruption in case of emergency
- > **Directory Assistance*** allows you to dial 411 for directory information

[†]Business Voicemail is available at additional cost.

*Additional charges apply for taxes, fees, Directory Assistance, Operator Services and calls to International locations.

Business Class Phone does not include back-up power and should there be a power outage, Business Class Phone, including the ability to access 911 services, will not be available. Offer valid for business customers in Business Class Phone serviceable areas.